

# INU Staff Shadowing Program Report

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Department of Mathematics  
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Hiroshima University, Japan

Visited: James Madison Univeristy, Harrisonburg, Virginia, U.S.A. 29 April - 6 May, 2012.  
Contact: Ms. Melanie Pissarius, International Network of Universitis Project Maneger

## Goals of the shadowing program

The aims of my visit and the shadowing program were:

1. To learn how students use libraries
2. How staff support IT program
3. How staff supprot students to study abroad

## Programs

Programs started from 29 April 2012 to 5 May 2012.

### Sunday - 29 April 2012

10:00 Leave for U.S.A. from Hiroshima Airport  
19:00 Arrive at SHD Airport and move to Residence Inn

### Monday - 30 April 2012

10:30-12:15 Kate McDaniel, Transfer Advising (including lunch)  
12:30-13:00 Prof. Lee Sternberger, Director of the Office of International Programs  
Office tour  
13:30-14:30 Ralph Alberico, the head of East Library  
15:00-16:00 Trip to the apartment/Grocery stop

### Tuesday - 01 May 2012

09:30-10:30 Student Campus Tour with AJ  
10:30-12:00 International Scholor Services  
12:00-13:30 Lunch with International Services Group (Madison Grill)  
14:00-15:30 Kurt Schick, Director of the Learning Centers (including tour in Center)  
15:45-17:00 Bookstore visit and Harrisonburg City Tour

### Wednesday - 02 May 2012

9:30 Meet Kelly Giles at Carrier Library front desk  
09:45-10:45 Mikki Butcher, International Loan Department  
11:00-12:00 Julia Merkel, Preservation Specialist  
13:00-15:00 Prof. Donna Sundre, Executive Director of the Center for Assessnent  
and Research Studies Professor of Graduate Psychology

### Thursday - 03 May 2012

9:30 Meet Kelly Giles at Carrier Library front desk  
09:45-10:45 Kathi Scruggs and Faye Goodman, Aquisitions  
11:00-12:00 Cheri Dunan, Math Librarian and head of Cataloging and Acquisitions  
12:30-13:30 Lunch with the Study Abroad team  
afternoon TBD (tour in Bookstore)  
18:00-20:00 Dinner with Donna Sharpes, Study Abroad team

### Friday - 04 May 2012

11:00-12:00 Presenration at Office of International Programs  
13:00-14:00 Tour of CIT with D. Lee Beard

14:00-15:00 Shenghua Zah, the center for instructional Technology  
16:00-17:30 Discussion with Ralph Alberico, the tour of East Campus Library

Saturday - 05 May 2012

08:30-10:30 Undergraduate Commencement at Bridgeforth Stadium  
12:00 Meet with Jon Kratz at the Office of International Programs Building  
12:30-15:00 Graduation Pick-nick with International students

Sunday - 06 May 2012

9:00 Pick up at oIP apartment for SHD Airport

Monday - 07 May 2012

21:00 Arrive at Hiroshima Airport

I was placed in the Office of International Programs.

The program started on Monday which was arranged by Ms. Melanie Pissarius. In the library, there are many specialists who arrange acquisitions, preserve the journals and books. To my surprise, she uses Washi or Japanese paper to repair the books. Students can easily use laptop personal computers in the library. And also they can use their iPad and iPhone to read books and journals. In the class, if teacher uses e-book at class, at least 50 students can read by using PC at the same time. They buy many e-journal and e-book more than ten years ago in enormous speed.

By using laptop, iPad and iPhone, students can read e-books for two weeks. If they don't return books, they have to pay the fine, 35 cents a day. In the exam season, libraries are open for 24 hours for students. In Learning Center, senior students had a chance to teach freshmen or sophomores in mathematics and English. There are many rooms for students in the center.

Many students want to be teachers and need to study hard and have chances to teach elementary school or junior-high school students around Harrisonburg. The support to students, staff are all work for them. Everybody I met said the word 'student-centered'. They are all specialist and different from ours.

I met one student who will come to study in Hiroshima University coming October. I had an opportunity to interview her and advised a little about our town. They offer the chances for students to study abroad and have lots of information and programs.

At the end of my stay, I had a chance to dress Ms. Melanie Pissarius Kimono as international exchange one of Japanese traditions. And also had a presentation about Hiroshima University and graduate school of science where I belong to. After the presentation, I made a tea ceremony for them.

## Summary

I always focused on the library matters during this program. Through the programs, I was very fascinated with 'student-centered culture'. Although the system of libraries are totally different from my office, I would like to do something effective for math library. Thanks to the staff in the Office International Programs, I could have many good information and clues for making our office much more useful. I appreciate the hard work and the warm welcome of all the staff I met at JMU.

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