

## **INU Staff Shadowing Program Report**

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Visited: Malmö University, Sweden 23th Nov-2nd Dec 2010  
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### **Goals of the shadowing program**

The aims of my visit and the shadowing program were:

- To study and understand the student information system at Malmö University
- To have a first-hand experience the IT service and e-learning at Malmö University
- To get a deeper understanding of the higher education system in Sweden

The program created by Malmö University helped me achieve my goals.

### **Program**

This shadowing program took place at the following departments:

- The International Office
- The Department of Students Affairs
- The IT Office

Some programs, for example Internationalization at Home (IaH) were held with Miss Rebecca Hadad's of Flinders University.

I was placed in the International Office. The program started with the introduction of IaH-concept. After that, I had meetings on the following topics:

- "It's learning" (the web based portal for studies)
- IT services and the support system of the university
- The Student Portal (a web based Portal for students including email, news etc.)
- The Nightingale project (a good example of IaH)
- LADOK (the Credit Transcript system)
- The library system including a guided tour of the Orkanen Library

I also had the opportunity to meet three students of Malmö University who wanted to go to a Japanese university. I explained the HUSA program and the student life at Hiroshima University.

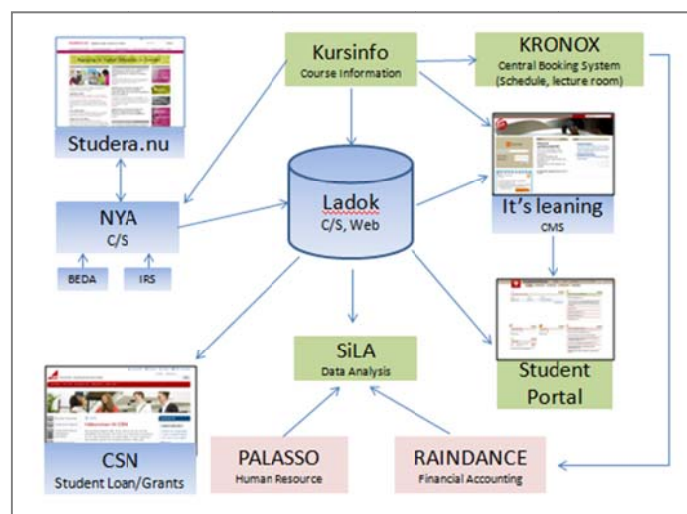
At the end of my stay, I gave a short presentation about Hiroshima University.

### The Photos during the INU Staff Shadowing program

<http://gallery.me.com/mhisae#100030>

### Summary

I focused on the student information system during this program. Through the interview I noticed Malmö University's system is fundamentally different from our system. Our system is an integrated system, where various functions are added to one server system, but Malmö University's system is a distributed linkage server system that has the following structure:



【Ladok's relationship with other system】

Other important features of the system are:

- Ladok is a national system used for documentation of academic information at higher education institutions in Sweden.
- It is jointly owned by all universities through a consortium
- The Ladok consortium is in charge of the administration and development.
- The students can get the official transcript from the Ladok on the web.
- The students can send in an application for admission on the web site “Studera.nu”
- The civic registration number is used in the education system in Sweden.
- Many systems are of the cloud computing system type.

In Japan, all universities have their own student information system, therefore the running costs and the development costs are enormous. I think this Swedish administration style is very reasonable and cost-effective.

Finally I would like to say that the shadowing program at Malmö University gave me a lot of useful information and a wide perspective on the IT system and service at the university. I got to know about the higher education system in Sweden, too. I also have to mention that I think I was very lucky to have Rebecca as a partner during this program. I would like to say special thanks to Rebecca. My overall evaluation of the program is very positive. I have been completely satisfied with the outcome of this program. I appreciate the hard work and the warm welcome of all the people I met at Malmö University