

<Outpatient Consultation Process>

New Patients

WITH
referral/appointment
made through
another Japanese
medical institution

WITHOUT
referral/
appointment

First Visit Check-in

Reception
No.1 and 2
[Regional Support]

First Visit Check-in

Reception
No.3 and 4
[New Patients]

WITH
appointment

Revisit Check-in
Reception Machine

My Smartphone Users
(with the app installed
on their own device)

Loaner Smartphone Users

Smartphone Loan
Service
Smartphone Loan Corner

WITHOUT
appointment

Revisit Check-in
Reception
No.5 and 6
[Return Patients]

Each Clinical Department Reception Desk

Department [Reception Desk]

Consultation, Test, Treatments etc.

Billing

Department [Billing Desk]

Payment

Payment Machine

OR

Reception No.8 and 9

Smartphone
Return

Loaner smartphone users: Please return the device at the time of
payment (or at the Billing Desk if no payment is required).

No Prescription

Hospital Pharmacy

Off-site Pharmacy

Prescription and
Supply pick-up
Counter

Inpatient Ward (First Floor)

Go to Off-site
Pharmacy

Leave