



**INU Workshop on
Global Perspectives on Quality and
Safety**

*August 4 – 12, 2017
Hiroshima, Japan*

2017 Theme: Quality and Safety

Student Guidebook

(Last update; July 31, 2017)

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Introduction

Welcome to the Global Perspectives on Quality and Safety workshop held at the Hiroshima University, Japan in August, 2017. Scheduled to take place concurrent with the Peace Memorial Ceremony on August 6, the Patient Safety nursing workshop will include expert speakers from INU participating schools of nursing, a guest expert from the US, joint sessions with other INU workshops, visits to community sites, and interactive case studies in which students apply learning principles from Quality and Safety Education in Nursing (QSEN).

The workshop will run for nine days, with presentations by nursing academics and researchers most days, as well as small group work and sessions with students in the INU Global Citizenship and Peace programs. Students will be assigned to one of six groups, each of which will explore patient safety practices using a specific scenario. These workshop scenarios have been designed to allow undergraduate nursing students to identify strategies to deal with health problems that result in unsafe practices. The scenarios aim to encourage students to think about how they might manage particular health conditions and situations with a focus on logistics and managing situations to reduce the impact of the errors, rather than the treatment of specific health conditions.

Please note an electronic device e.g. computer or iPad etc. is required. You will need a computer to complete your work as well as email access for sending and receiving documents. If you have any questions about computer concerns or issues, notify your faculty representative.

Educational Aims

The overall aim of the workshop is to engage nursing students and faculty in academic and applied inquiry regarding patient safety and quality of care so that graduating nurses can ensure quality healthcare delivery in their future nursing practice.

1. Develop a plan to promote mastery of QSEN Competencies.
2. Demonstrate global best practices in patient safety and quality care.
3. Model effective communication among a team and with patients in simulated environments.
4. Examine effective team work strategies that impact that impact patient safety.
5. Demonstrate critical thinking and reflection to guide decisions in patient care and safety scenarios in learning activities.
6. Construct a plan that includes strategies and steps to support the delivery of safe patient care.
7. Take part in different teaching and learning methodologies e.g. narrative pedagogies, reflection and storytelling.
8. Apply concepts of patient safety and quality care in a simulated clinical environment.
9. Identify cultural differences and apply cultural sensitivity skills to situations where cultural dissonance may occur.

Our Lecturers

Gwen D. Sherwood, Ph.D., RN, FAAN, ANEF

Professor and Associate Dean for Practice and Global Initiatives, University of North Carolina at Chapel Hill, School of Nursing

Gwen D. Sherwood, PhD, RN, FAAN, has a distinguished record in advancing nursing education locally and globally. She is professor and Associate Dean for Practice and Global Initiatives at the University of North Carolina (UNC) at Chapel Hill School of Nursing. An expert in patient care quality and safety, teamwork and interprofessional education, her work focuses on transforming health care environments by expanding relational capacity of health care providers. She has examine patient satisfaction with pain management outcomes, the spiritual dimensions of care, and teamwork as a variable in patient safety.



Sherwood has been in the vanguard of educators integrating quality and safety in health professions education. She was co-investigator for the award-winning Robert Wood Johnson Foundation funded Quality and Safety Education for Nurses (QSEN; www.qsen.org) project to transform education and practice to prepare nurses to work in and lead quality and safety in redesigned health care systems. The QSEN Steering Team received the Honor Society of Nursing, Sigma Theta Tau International Nursing Media Award, and its website (www.QSEN.org) received the Information Technology Award.

Her professional service includes two terms as Vice President of Sigma Theta Tau International the Honor Society for Nurses, the Research Committee of the National Patient Safety Foundation, the Technical Expert Panel of TeamSTEPPS, the QSEN Advisory Board, and past president of the International Association for Human Caring. She is currently faculty for the STTI/Elsevier Nurse Faculty Leadership Academy and advisor for the Technical Expert Panel for the Patient Centered Care AHRQ Task Order at MedStar Health.

Her work bridges U.S. and global organizations to expand nursing undergraduate and graduate education capacity to serve developing regions. Formerly executive associate dean at the University of Texas Health Science Center at Houston's School of Nursing, she bridged

academia and practice through a joint appointment as co-director of the Center for Professional Excellence at The Methodist Hospital. She led numerous educational outreach programs in developing areas both on the Texas-Mexico border and around the world. A global ambassador for nursing, she has worked with nurse educators in Kazakhstan, Sakhalin, Macau, Thailand, Taiwan, England, Mexico, Sweden, and Kenya, and helped lead the nursing education renaissance in China. Widely published, she is co-editor of four books, *Quality and Safety in Nursing: A Competency Approach to Improve Outcomes* (AJN Book of the Year), *International Textbook of Reflective Practice in Nursing*, *Reflective Practice: Transforming Education and Improving Outcomes*, and *Reflective Organizations: On the Frontlines of QSEN and Reflective Practice Implementation* (second place AJN Book of the Year). Among many honors, she was awarded Outstanding Alumnus at Georgia Baptist College of Nursing and the University of Texas at Austin, the Special Award for International Interprofessional Education Award from the Prince Madhidol Conference, and Outstanding Educator Texas Nursing Association District 9.

Cristine Argenbright, PhD RN

Assistant Professor, School of Nursing, James Madison University, USA

Dr. Christine Argenbright received her Doctor of Philosophy in Nursing from the University of Arizona in 2012. Her major and minor areas of doctoral work focused on vulnerable populations and chronic illness respectively. Her area of expertise is in adult health and quality improvement in health care organizations. She currently teaches in the undergraduate and graduate nursing programs at James Madison University School of Nursing, Harrisonburg, Virginia, USA.



Dr. Argenbright has an extensive 30-year history in various positions in health care organizations and academia. She has held many leadership positions in the acute care setting ranging from Director of Quality Improvement to executive leadership positions.

Mariette Bengtsson, RN, M.NSc, Ph.D.

Associate Professor at Malmö University, Sweden

Dr. Bengtsson has worked as a specialist nurse in gastroenterology for several years, and is also an educated theatre nurse. Since 2006 she is a lecturer at Malmö University, and her two primary teaching subjects is Nursing and Safety. She has a master degree in Nursing, and a doctoral degree in Care Science. Dr. Bengtsson is the Director of the Nursing program at Malmö University. She has published several papers and written chapters in books.



Maria Jimenez Herrera, RN, Ph.D.

**Professor, Director at of the Nursing Department
Universitat Rovira i Virgili, Spain**

Dr. Maria Jimenez Herrera is a specialist in urgent and emergency situations. She holds Master in Bioethics and Healthcare Law. Dr. Jimenez Herrera is the acting Director of the Nursing department and mobility coordinator for the nursing exchange students. Professor and coordinator of various subjects either in undergraduate, or graduate (master/phd) levels related to urgency, emergency and ethics. Working in national and international research projects in collaboration with other universities.



Yumi Iwamoto, RN, BSN, MA.

**Associate Professor at Hiroshima Bunka Gakuen
University, Kure-city, Hiroshima, Japan.**

Ms. Yumi Iwamoto, former US Certified Emergency Nurse, has been teaching in BNS program in Faculty of Nursing, HBG University for 20 years. She received her Master of Art degree in International Cooperation, Graduate School of Hiroshima University in 2003. Now she is pursuing on her doctoral program focusing on advanced nursing education in Japan. Since 2006, she, a lifetime member of INACSL (International Nursing Association for Clinical Simulation and Learning), has been involved in simulation based nursing education in internationally and nationally.



Portia Jordan, PhD, MBA, MCur, RN

Associate Professor, School of Clinical Care Sciences, Nelson Mandela University, South Africa

Dr Portia Jordan is an associate professor and head of department at the nursing school at Nelson Mandela University, Port Elizabeth, South Africa. Her specialty area is intensive care nursing, as well as nephrology nursing. Furthermore, she obtained a Masters in Business Administration at the business school, NMU. Her research focus area includes mechanically ventilation in high acuity areas, and evidence-based practice implementation. She has published various book chapters, is the co-editor of a nursing book and various peer-reviewed journal manuscripts.



Lee Peng Lui RN, PGCLTH, Msc Healthcare Education and Clinical Leadership

Senior Lecturer at Kingston University, UK

Ms Lee Peng Lui teaches on the Perioperative courses (Workforce Development and Foundation Degree) at Kingston University since 2009. Previously, she has worked as a scrub and anaesthetic nurse however, she still currently practices clinically. Lee has presented at an international nursing conference and university conference on her Master's degree evaluation research. Currently, she is undertaking a PhD exploring cultural competence and compassion. Lee is also a fellow of Higher Education in the UK.



Ayanda Mlatsha RN, BCur, Dip Ed South Africa

Lecturer at Nelson Mandela University, South Africa

Ms Mlatsha is a lecturer in the field of Mental health sciences. She boasts a few years in a variety of Hospitals and primary health care clinics in the Eastern cape working as a pediatric and HIV/TB nurse. Ms Mlatsha is the chairperson of marketing in her department, an Alumni



executive member of NMMU/UPE, secretary of the Nursing Educators Association and member of the STTI. Her main interest is Teaching and learning, she spends most of her time as a motivational speaker, developing and empowering young individuals. She was awarded the Ms Florence Nightingale trophy, also granted the opportunity to visit the St Cloud and St John's university as an exchange student. She was recently nominated as one of the eight task team members across SA to investigate Mental health policies, infrastructure plans, and strategic plans across a variety of provinces. She is pursuing her Master's degree.

Michiko Moriyama, RN, Ph.D

Professor at Hiroshima University, Japan

Dr. Moriyama has taught at Hiroshima University since 2002. She previously worked at Ministry of Health, Labor and Welfare as a nursing specialist, where she contributed to the development of the National Long-term care insurance system. Prof Moriyama is a clinical nurse specialist in gerontology, and is an expert on chronic care and family nursing. Additionally, she served as a chair to the 10th International Family Nursing Conference. Prof. Moriyama is a board member of many professional and academic organizations and won national and international awards in her field. She has published numerous papers and books.



Julie Sanford, DNS, RN, M.NSc, Ph.D.

Professor and Director of the School of Nursing at James Madison University, USA

Dr. Julie Sanford is a Professor and Director of the School of Nursing at James Madison University in Harrisonburg, Virginia, USA. She graduated with her BSN from the University of Alabama, MSN from the University of South Alabama and DNS from Louisiana State University in New Orleans, Louisiana, USA. Her research foci include informal caregiving, decision making and the scholarship of teaching and learning. Dr. Sanford has over 25 years of experience teaching nursing, has taught at all levels and obtained over \$4 million in external funding in support of developing nursing education programs. She is an



award winning nurse educator who gets great joy helping other nurses meet their professional nursing goals. She is honored to represent James Madison University, the USA and work with committed nursing faculty from the International Network of Universities.

GUEST SPEAKER

KEIKO OGURA

Personal Account of A-bomb Experience

Director of the “Hiroshima Interpreters for Peace” (HIP)

On August 6, 1945, when Keiko was 8 years old, she was exposed to the atomic bomb 2.4km away from the hypocenter. She graduated from Hiroshima Jogakuin University in 1959. She got married to Mr. Kaoru Ogura, who was the director of Hiroshima Peace Memorial Museum as well as a secretary general of Hiroshima Peace Culture Foundation. In 1980, six months after her husband’s death, she began working for Hiroshima herself and deepened international exchanges with writers and journalists. She became an interpreting coordinator for peace-movement visitors from abroad.



In 1984, she established Hiroshima Interpreters for Peace and published *Hiroshima Handbook* and *Hiroshima Peace Park Guide*. She has supported numerous visitors from abroad and international peace conferences, and an A-bomb survivor herself, she often appears in the worldwide media. Since April 2011, she became an official A-bomb survivor of Hiroshima Peace Cultural Foundation, delivering her experience in English for foreigners. She received the Hiroshima Peace Center Foundation’s 25th Kiyoshi Tanimoto Peace Prize in 2013.

References:

- Peace Culture English Newsletters No. 67
http://www.pcf.city.hiroshima.jp/hpcf/heiwabunka/pce67/english/67_15E.html
- NHK WORLD NEWSROOM TOKYO "Sharing the memories of A-bomb survivors"
<http://www3.nhk.or.jp/nhkworld/newsroomtokyo/aired/20150602.html>
- NHK WORLD News “Remembering Hiroshima and Nagasaki”
http://www3.nhk.or.jp/nhkworld/english/news/hiroshima_nagasaki/20140806_8.html

Preparation for the Workshop and Assignment guidelines

A. Preparatory Readings on Hiroshima, the Atomic Bomb, and Peace

John Hersey (1946), *Hiroshima*. New York: Penguin Press.

- Available on-line at <http://archive.org/details/hiroshima035082mbp>

Hiroshima Peace Memorial Museum web site (Seminar students will visit the museum on August 7, but it is helpful to browse the web site before visiting):

- http://www.pcf.city.hiroshima.jp/virtual/VirtualMuseum_e/visit_e/visit_e.html

B. Preparatory Readings for Quality and Safety Nursing Workshop

Sherwood, G. & McNeill, J. (March 2017). Reflective Practice: Providing Safe Quality Patient Centered Pain Management. *Pain Management*. E-pub ahead of print posted 2-10-2017, 10.2217/pmt-2016-0053 © 2017 Future Medicine Ltd.

Sherwood, G. & Nicol, B. (March 2017). Integrating Quality and Safety Competencies to Improve Outcomes: Application in Infusion Therapy Practice. *Journal of Infusion Therapy*.

Sherwood, G. (2015). Perspective: Nurses Expanding Role in Developing Safety Culture: QSEN Competencies in Action. *Journal of Research in Nursing*. 20(8) 734-740.

Sherwood, G. & Zomorodi, M. (2015). A New Mindset for Quality and Safety: The QSEN Competencies Redefine Nurses' Roles in Practice. *Journal of Nephrology Nursing*. 41(1) pp 15-24. Reprinted in *JONA: Supplement to Periodical Publication, Magnet in Support of Patient Safety*. 44(10):S10-18.

<http://www.who.int/en/>

<http://qsen.org/> Emphasis on the QSEN competencies

Country Group Presentation Assignment

Students should arrive prepared to present a 15-minute discussion about their country, country healthcare system and safety initiatives. The presentation is limited to 12 PowerPoint slides, plus a title slide. If more than one student participates from the same country the information will be presented together.

You must submit your presentations via email to: Prof. Michiko Moriyama morimich@hiroshima-u.ac.jp the evening of Sunday August 6th. Please use "INU Nursing Workshop –Student Country Assignment" in your subject line when you send your email.

Please practice your presentation to make sure it fits into a 15 -minute timeframe. In fairness to all, presentations will not be allowed to go over their allotted time, so a single designated speaker for each country will work best, though all should be involved in developing the material.

Use the following questions to focus your presentation:

Use the following questions to focus your presentation:

- What are the size, population and key features of your country? (1-2 slides)
- How does your country provide health/illness services to the population? (2-4 slides)
- Patient Safety and Quality of Nursing Care (3-6 slides)
 - How does your country define 'patient safety and quality of care'?
 - How do health care organization(s) prevent problems with patient safety and quality of care?
 - During or after a patient safety incident, how does health care organizations respond?
 - What does the government or health system do to address problems with patient safety?
 - How are nurses and other health care workers used to address problems with patient safety?
 - Statistics on health care related errors in your country.

You should consult with the nurse faculty member of your home university as you work on your presentation.

Group Work – What to expect

During this workshop, you will be assigned to a small group with other students. Your group will be assigned a specific type of health care related patient safety scenario and you will be asked to consider nursing concerns and actions appropriate to the scenario. You will meet several times, and be asked to think about your assignment; identify issues; report on possible solutions.

Facilitators will guide you through this process, and you will be given additional handouts. You should, however, be sure to review the documents referenced in this student handbook before the workshop. Some of these documents are general; others are specific to one of the scenarios, and you need only review those specific to your assigned scenario prior to the workshop.

Simulation

During the workshop, you will be involved in simulations that are related to the QSEN principles that will be discussed in the required readings and again reviewed in the workshop.

Cultural Activities

In addition to the activities specifically planned to quality and safety in nursing, the course faculty have scheduled a number of activities that will orient you to the culture of Japan. This is an opportunity to see both a health topic and a specific culture, and not to be missed.

Arrival and Accommodation

From Arrival Airport to Saijo (Higashi-Hiroshima)/Hiroshima City

Please see the "Travel Guide" page 6-12.

Accommodation Reservations

Hiroshima University will make accommodation reservations. The accommodation is booked during the Nursing workshop only (check-in Aug 3, check-out Aug13).

Payment for Accommodation

Hiroshima University staff will make a bulk payment to the hotel/guest house instead of each student paying separately. Please prepare the full amount of accommodation fee **in cash** and give to the Hiroshima University staff when you check-in the hotel/guest house or the first day of the program.

Please pick up your welcome packet at your hotel reception.

JASSO Scholarship

Hiroshima University staff will provide JASSO scholarship after the class on August 7, 17:30-17:45. Please wait for the staff at the same room.

➤ Student from UK and USA

Arrival

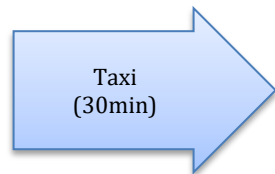
Hiroshima Techno Plaza Hotel is located in Higashi Hiroshima City (a city in Hiroshima Prefecture). Hiroshima University Main campus is located there.

Getting to the Hiroshima Techno Plaza Hotel

Saijo Taxi staff will wait for you at the departure gate of Hiroshima airport.



Hiroshima
Airport



Hiroshima Techno Plaza

Accommodation

Hiroshima Techno Plaza

* Breakfast included

Check-in: August 3 **Check-out: August 6**

Address: 3-13-26, Kagamiyama, Higashi-Hiroshima, Hiroshima, Japan 739-0046
Phone: +81-82-420-0500 Fax: +81-82-420-0501 Website:
<https://www.h-techno.co.jp/index.html>

* Convenience stores and shops located around the hotel.

(7 minutes to "Seven-Eleven" on foot, open 24hours a day)

(5minutes to "Every" on foot, open 9am-9pm)

There are **no** restaurant around the hotel, in case you arrive late time, you had better to have dinner before you go to the hotel.

VIAINN Hiroshima

* Breakfast included

Check-in: August 6 Check-out: August 13 (USA)

Check-in: August 6 Check-out: August 7 (UK)

Address: 2-50 Matsubara-cho, Minami-ku, Hiroshima, Japan 732-0822

Phone: +81-82-264-5489 Fax: +81-82-264-6112 Website:

<http://hiroshima.viainn.com/>

* Convenience stores and shops located around the hotel.

Payment for Accommodation

Hiroshima University staff will make a bulk payment to the hotel/guest house instead of each student paying individually. Please prepare for whole amount of accommodation fee **in cash** and give to the Hiroshima University staff at lunch time on August 4.

➤ Student from Spain, Sweden and South Africa

Arrival

Kasumi campus of Hiroshima University is located in the center area of Hiroshima City. Hiroshima University Hospital and your accommodation during the course duration are also located there.

Getting to the Kasumi Campus in Hiroshima

From Hiroshima Airport

Please take the Airport Limousine Bus to Hiroshima Station, Shinkansengate. It takes about 45 minutes. The fare is 1,340 yen for one way.

From Hiroshima Station

Please take Green Bus no. 5 at Platform A in Hiroshima Station South Exit and get off at the last stop. It should take approximately 10 minutes. The fare from Hiroshima Station to Daigaku Byouin Mae (Kasumi Campus, last stop) is 220 yen.



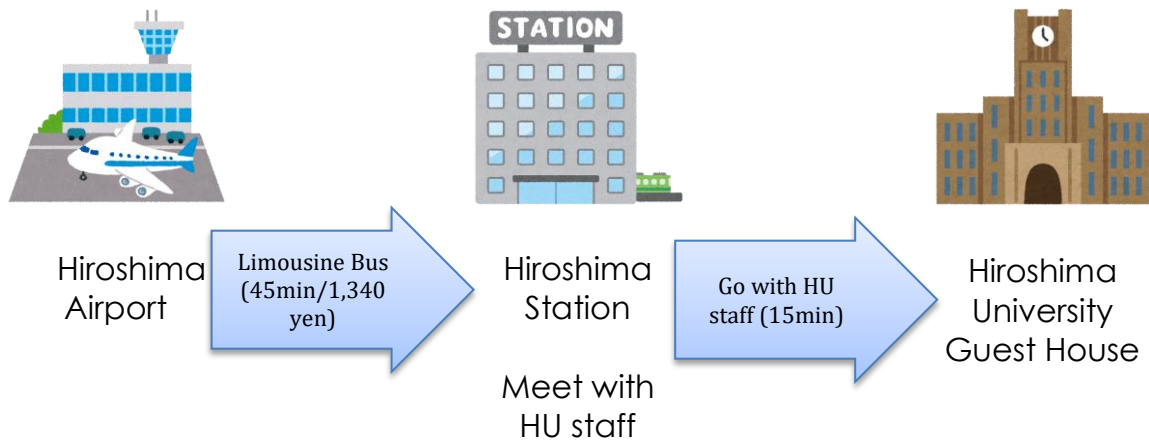
*DO NOT take Bus no.5-2, it will NOT go to Kasumi Campus. You can also

take a taxi from taxi terminal at Hiroshima Station to Hiroshima University Hospital main entrance. It takes about 1,000 yen.

Accommodation

➤ Student from **Spain, Sweden and South Africa**

Check-in; You will see Hiroshima University staff (Mr. Okada) at the Airport Limousine bus stop of Hiroshima Station, Shinkansen-gate, go to the Kasumi Campus with him and receive your room key from him. Then please pay the full amount of accommodation fee **in cash** to him.



Resident House' Ryozanpaku (梁山泊)

➤ Student from **Sweden and South Africa**

Check-in: August 3, Check-out: August 13

Address: Kasumi Campus, 1-2-3, Kasumi, Minami-ku, Hiroshima, Japan
734-8551 Phone: +81-82-257-5022 Website: N/A

Facilities and Equipment; TV, refrigerator, washing machine, microwave, air conditioner, drier, electric kettle, towels, bathrobe, toothbrush, hairbrush, razor, body sponge, shampoo, conditioner, body soap, slippers.

* Note: LAN cable is available, but Wi-Fi is NOT available in guest room and resident house. Convenience stores and shops located in/around the campus. Microwaves are available at the cafeteria.

Resident House' Koujin Kaikan (広仁会館)

- **Student from Spain** Check-in: August 3, Check-out: August 13
- **Student from UK** **Check-in: August 7**, Check-out: August 13

Address: Kasumi Campus, 1-2-3, Kasumi, Minami-ku, Hiroshima, Japan
734-8551 Phone: +81-82-257-5022 Website: N/A

Facilities and Equipment; TV, refrigerator, microwave, air conditioner, drier, electric kettle, towels, bathrobe, toothbrush, hairbrush, razor, body sponge, shampoo, conditioner, body soap, slippers.

* Note: Wi-Fi is available in guest room and resident house. Convenience stores and shops located in/around the campus. Microwaves are available at the cafeteria.

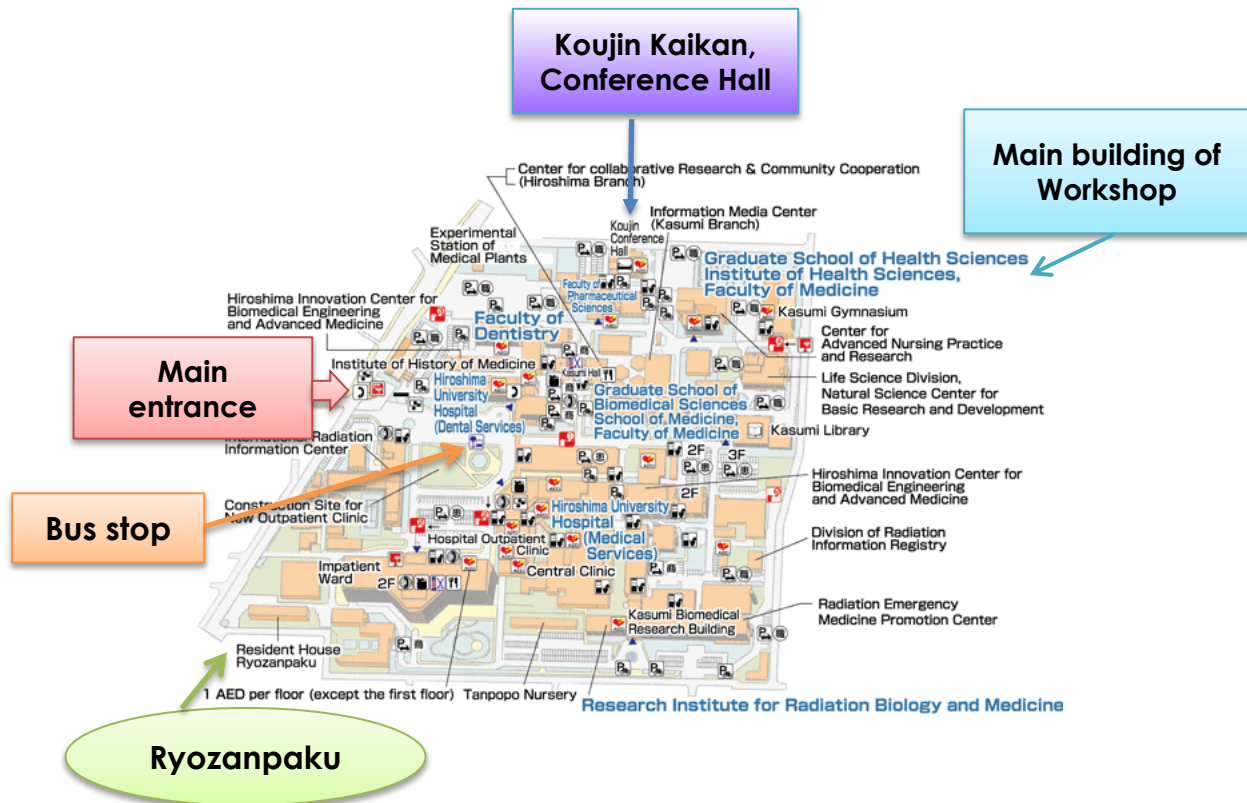
You can purchase your meals in *cafeteria and shops on campus. In general, meals will cost 500 to 1000 yen, but it is also possible to eat outside the campus area. There is a meal map of Kasumi campus area in your welcome packet.

* Closed; 10 August to 13 August

Payment for Accommodation

Hiroshima University staff will make a bulk payment to the hotel/guest house instead of each student paying separately, please prepare the full amount of accommodation fee **in cash** and give to the Hiroshima University staff when you check-in on August 3.

Kasumi Campus Map



Public Transport

The best way to get around in Hiroshima is by bus. When you get on the bus in Hiroshima, use the middle door when riding and get a numbered ticket. Press the button to let the driver know when you are ready to get off, proceed to the driver, put the numbered ticket and exact fare into the box-like machine next to the driver. There's an electric board at the front indicating the fares for respective numbers. Check the board and your numbered ticket to know your fare.

Weather and Clothing

In Hiroshima it will be VERY hot and humid in August. Bring light clothes, water bottle, good sunscreen, good walking shoes and if possible hat for your trip!!!

Program Schedule

At a glance:

Program Day	Main Activities
Day 1 – August 4	Introduction, Welcome to faculty and students (orientation), Toyota lecture and LEAN Theory, Sakagura visit, Welcome Party
Day 2 – August 5	Joint Session with Peace Group; Peace Memorial Day; Peace Memorial Museum Tour, A-Bomb Survivor presentation, "Call medical clinic" visit
Day 3 – August 6	Peace Memorial Ceremony, Miyajima Trip, Lantern Ceremony
Day 4 – August 7	Introductions, Student Presentations, Mazda visit
Day 5 – August 8	Lecture - QSEN overview at Kasumi Campus, Hiroshima University Hospital visit and Cultural Activities
Day 6 – August 9	Lecture – Systems thinking, Basic TeamSteps, Student presentation preparation
Day 7 – August 10	Lecture-SBAR, Teachback, group work, Japanese tea ceremony, visit DPP Health Partners, Hospice visit, visit Dr. Moriyama's home
Day 8 – August 11	High fidelity simulation, Traditional Japanese lunch
Day 9 – August 12	Group presentations, Research and Evaluations

Time	Event	Venue
Friday, August 4 Higashi Hiroshima		
11:00 – 11:20	<p><u>Registration</u> Welcome and Introductions Moderator: Prof. Michiko Moriyama, Hiroshima University, Japan</p> <p><u>Student Icebreaker with Dr. Gwen Sherwood</u></p>	2F, Tourist Information at Saijo Sakagura Dori in Higashi-Hiroshima City
11:20 – 13:00	<p>Working Lunch</p> <ul style="list-style-type: none"> - Orientation & Instructions for visit - Introduction to reflective writing - Healthcare in Japan - Prepare for lecture from Toyota – LEAN theory burst - High reliability organizations 	2F, Tourist Information at Saijo Sakagura Dori
13:00 – 14:00	Break	
14:00 – 15:00	<p>Toyota Lecture (LEAN methodology)</p>	
15:30 – 17:00	Sakagura visit (making sake)	Kamoizumi
17:00 – 18:00	Saijyo trip , country side	
18:00 – 18:30	Taxi transfer to Saijo Campus	
18:30 – 20:30	<p><u>Welcome Reception at Higashi-Hiroshima Campus University Hall with all INU course participants</u></p> <p><u>Students will go and come back by taxi/bus and JR Line</u></p>	North 2 Dainning Hall, University Hall, HU

Saturday, August 5
Higashi Hiroshima |
Activities Hiroshima City

06:55	Bus pick up (UK, USA Students) <u>Bus Trip (INU Group Tour)</u>	at Techno Plaza
08:00 08:30 – 9:45	<u>Move to the Museum (Spain, Sweden and S. Africa Students)</u> <u>Site Visit:</u> Peace Memorial Museum Tour	Peace Memorial Park
9:45 – 9:55	Walk to <u>the International Conference Center Hiroshima</u>	<u>Int'l conf. Center Hiroshima B2F Room</u> <u>“Ran(ラン)①”(Naka-ku, Nakajimachō1-5)</u>
10:00 – 11:30	<u>Personal Account</u> from an Atomic Bomb Survivor (Hibakusha, Ms. Keiko Ogura)	
11:30 – 14:00	<u>Lunch</u> (on your own expense) Transfer	
14:30 – 16:00	<u>Site Visit:</u> Call Medical Clinic	Call Medical Clinic
16:00	<u>Free</u>	

Sunday, August 6
Higashi Hiroshima |
Activities: Hiroshima City

0515	Hotel check out, Bus Trip INU tour Meeting Point: in front of the Techno Plaza Hotel Reception (UK, USA Students)	Peace Memorial Park
06:30	Move to Peace Memorial Park (Spain, Sweden and S.Africa Students)	
07:30 – 09:00	<u>Peace Memorial Ceremony</u> International participants can sit in the foreigner seating	

10:00 – 18:30	(Optional) Miyajima Trip	Motoyasu River
18:00 –	(Optional) Lantern Ceremony <i>Go back to the hotel or Kasumi Campus</i>	

Monday, August 7 Hiroshima City

08:00 – 9:30	Student Presentations	Rm 301, Kasumi Campus, HU
9:30 – 10:00	Transfer to Mazda	
10:00 – 15:30	<u>Visit Mazda</u> <ul style="list-style-type: none"> - Museum, Mazda - headquarters: lecture - Mazda Hospital - Lunch at Tsunagari Cafe 	Mazda
16:30 – 17:30	Students to do reflection and debriefing after visit	Rm. 301, Kasumi Campus
17:30 – 17:45	JASSO Scholarship recipients receive the funding.	
18:30 – 20:30	Student free time/ shopping/meal on own	

Tuesday , August 8 Hiroshima City

09:00 – 12:00	<u>Lecture: Dr. Sherwood</u> <u>QSEN overview – including competencies, story, basic safety, student activities and reflective practice</u>	Big Conference room, Koujin Kaikan, Kasumi Campus, HU
12:00 – 13:00	Students will get assignments with instructions	
13:00– 14:00	Lunch (on your own expense)	
14:00 – 16:00	<u>Hiroshima University Hospital Visit</u> <ul style="list-style-type: none"> - Patient Safety Manager - Electronic charting system - Safety system - Quality management 	HU Hospital

16:00 – 17:00	Patient Safety and Risk Management	Rm. 301, Kasumi, Campus, HU
17:00 – 18:30	<u>Cultural Activity:</u> Ikebana (The Japanese Art of Flower Arrangement)	Rm. 611, Kasumi Campus
19:00-	<u>Students visit to Okonomi-yaki</u> <u>Encourage reflection and debrief. Students to do their own journaling for the day</u> (Optional) <u>Okonomiyaki (Soul food of Hiroshima) at Ai Ai</u>	

Wednesday, August 9 Hiroshima City

09:00 – 12:00	<u>Lecture:</u> <ul style="list-style-type: none"> - System thinking, safety impacts - Basic TeamSteps (video) - Interprofessional exercise - Team work communication 	Rm. 301, 302, 203, 205, 403, Big Conference room, Koujin Kaikan, Kasumi Campus, HU
12:00 – 13:00	Student time for presentations preparation	Rm. 301, 302, 205, Kasumi Campus, HU
13:00 – 13:30	Move to Nursing Home	
14:00 – 15:30	<u>Nursing Home Visit</u> <ul style="list-style-type: none"> - Observation of Healthcare facility - To Nursing Home - Lunch at Nursing Home - Discussion with nurses 	Nursing Home -Kunikusa
16:00 – 17:30	Back to school - Group Reflection	Rm. 301, 302, 205, Kasumi Campus, HU

18:30	(Optional) Cultural activity: Kendo Diner on own	Gymnastic hall at Kasumi Campus
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Thursday, August 10

09:00 – 10:00	Lecture: Continuation of QSEN, SBAR, Feedback etc.	Rm. 301, 302, 205, 403 Kasumi Campus, HU
10:00 – 11:00	Group Activity: Dominoes Game	Rm. 301, 302, 205, 403 Kasumi Campus, HU
11:00 – 13:00	Group work to prepare for final presentation	Rm. 301, 302, 205, Kasumi Campus, HU
13:00 – 14:30	Tea Ceremony with snacks	Rm. 611 Kasumi Campus, HU
14:30 – 16:30	_(Optional) Cultural activity: Ocha (Japanese Tea Ceremony) Visit DPP Health Partners / Dr. Michiko Moriyama	Room 611 Transportation Taxi DPP Health Partners
17:00 – 17:30	Visit Sakurazaka Home- visiting nursing station	Sakurazaka Home Transportation Taxi
18:00	Hospice Home Visit	Yuzu no ie Transportation: walk
19:00	Prof. Michiko Moriyama Home Party	

Friday, August 11

Hiroshima City

09:00 – 10:15 session 1	Students will be rotating through 3 activities: - High Fidelity Simulation - SBAR - Teachback	Rm. 401, 402, 403, 301, 302, Kasumi Campus, HU
10:15 – 11:00 session 2		

<p>11:00 – 11:45 session 3</p>		
<p>12:00 – 13:00</p>	<p>Debriefing as a large group</p>	<p>Rm. 401, 402, 301, 302, 205 Kasumi Campus, HU</p>
<p>13:00 – 14:30</p>	<p><u>Traditional Japanese Lunch</u></p>	<p>Tosho; Japanese Tofu Restaurant</p>
<p>14:30 – 18:30</p>	<p>Student time for group presentations preparation</p>	<p>Transportation Taxi Rm. 301, 302, 205, Kasumi Campus, HU</p>
<p>18:30 – 20:30</p>	<p>Dinner on own</p>	
<p>Saturday, August 12 Hiroshima City</p>		
<p>09:30 – 13:00</p>	<p><u>Group Presentations</u> Debriefing Completion of Research and Evaluations</p>	<p>Koujin Kaikan 1F Conference Room</p>
<p>13:30 – 15:00</p>	<p>Working Lunch Focus groups Students complete survey - Certificate Ceremony - Group photo</p>	
	<p><u>Farewell party</u></p>	<p>Kohjin-Kaikon 1F Conference Room</p>

Assessment and Certificate

All nursing students participating in the Global Perspectives on Quality and Safety Workshop will receive a certificate of attendance at the completion of the course. Academic credit may be available through home universities and should be arranged there.

As an integral part of the program each participant will be asked to complete a survey at the beginning, end and six months following the Global Perspectives on Quality and Safety Workshop. All responses provided are anonymous and will be used for the purpose of 1) assessment of student learning outcomes, 2) students providing feedback to workshop, instructors and organizers and 3) assessing cultural beliefs, events and values.

Points of Contact

Academic (Curriculum related information)

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Emergency Number Available Between August 4-12

- Prof. Michiko Moriyama(Hiroshima University)
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